



## Wetherham Boarding Kennels Terms and Conditions

- Whilst every care and precaution are taken during booking responsibility can only be accepted at the owner's risk.
- Owners must have their dogs vaccinated against Distemper, Hepatitis, Leptospirosis, Canine Parvovirus and Para influenza. We do insist on vaccination for Kennel cough (must be given a minimum of 2 weeks prior to booking start date). Please check your vaccination certificates and bring them with you when you check in your dog.
- In an emergency or illness, we will contact the owner or his/her nominated contact, the provision of veterinary treatment will be provided by our designated vet. Unless specified otherwise.
- Owners undertake to declare any history of veterinary problems that could reoccur while boarding and to draw attention to any traits or vices their dogs may have.
- Owners are aware that basic grooming (eg brushing, bath) may have to be carried out.
- Vet bills are the responsibility of the owner but for conditions arising during boarding, they may be recoverable through the kennels insurance to a maximum of £750 excluding any excess. Pre-existing conditions are excluded.
- Owners are responsible for following a worm and flea treatment programme advised by their veterinary surgeon, if required, we may obtain and administer required medication if a dog shows signs of flea and/or worm infestation, at the owner's expense.
- Delivery and collection are during opening hours only. A full day's board is charged for the days of arrival and departure unless collection takes place prior to 11am on the day of departure, when no charge is made.
- Any cancellation made within 10 days of the start of booking will incur a cancellation charge of 50% of the total invoice.
- Any alterations made to the original booking within 10 days prior to the start date may be chargeable.
- A deposit of 50% of invoice total is required on all bookings. Deposits are non-refundable.
- All fees are payable on arrival, we accept cash, and all major credit and debit cards. We do not accept AMEX.
- Any dog not collected within 14 days after the end of the original booking period will become the property of Wetherham Boarding Kennels.
- No responsibility is taken for owner's toys or bedding that is used on the premises.
- No electric collars or collars fitted with trackers or cameras are permitted in the kennels. Any of which that are brought, in will be removed.
- The proprietors reserve the right to refuse admission to any pets showing signs of ill health
- Wetherham Boarding Kennels reserves the right to amend and edit the terms and conditions when deemed necessary

### **PLEASE CAREFULLY READ AND CIRCLE/TICK THE FOLLOWING**

**I agree for my dog's photos to be publicly shared on Wetherham Boarding Kennels social media accounts and website. YES / NO**

**Please let us know how you would like us to exercise your dog:**

Secure exercise area	
Extendable lead walk	

**I agree to my dogs being mixed with other dogs. YES / NO**

**Please sign that you have read and agreed to all the terms and conditions.**

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**Please print your name**

**Date:**

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